



# MM8 Warranty Claim Card

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# CERTIFICATE OF WARRANTY

1

First Name:

Last Name:

Gender: Male / Female      Date of Birth (DDMMYYYY):

NRIC/Passport No.:

Address:       Postal Code:

E-mail:

Contact No.:(H) (HHP) (O)       Model Name:

Date of Purchase: (DDMMYYYY):         Serial No.:

IMEI No.:       Selling Price:

STAMP  
REQUIRED

**PLEASE AFFIX SERIAL & IMEI STICKER HERE**

Mail this portion back to Pexart (Mobitel  
Malaysia Electronics SME) SDN BHD.



By submitting my particulars I hereby agree that I have read and understood Mobitel's Privacy Policy (<http://www.mobitel.uk/privacy>) and give my absolute consent to Goodtech Worldwide Ltd. to store & handle my personal data for warranty and marketing research purposes.

Dealer's Stamp:

Name & Address:

Signature of Owner/  
Date:

Salesman Name:

ID No.:

**IMPORTANT:** Your warranty is only valid if this card is returned to Goodtech Worldwide Ltd. Pexart (**Mobitel Electronics SME) SDN BHD** no later than 7 days after the date of purchase.

## CERTIFICATE OF WARRANTY (Customer Copy)

2

First Name:

Last Name:

Gender: Male / Female

Date of Birth (DDMMYYYY):

NRIC/Passport No.:

Address:

Postal Code:

E-mail:

Contact No.:(H) (HHP) (O)

Model Name:

Date of Purchase: (DDMMYYYY):

Serial No.:

IMEI No.:

Selling Price:

**IMPORTANT:** Please provide this Warranty Card along with your proof of purchase (i.e. sales invoice/receipt) whenever your unit requires our services during the warranty period.



Dealer's Stamp:

Name & Address:

Signature of Owner/  
Date:

Salesman Name:

ID No.:

To view our Center location (regional territory and Sales Department), you may visit our website (at <http://www.mobitel.uk/warranty>). For more information, please contact our Mobitel Customer Care line at phone number: **0800 688 9679**.

**Mobitel Product Warranty** – Your Mobitel Warranty

**PLEASE READ THE WARRANTY CARD CAREFULLY**

Pexart (Mobitel Electronics SME) SDN BHD

("Mobitel") warrants the original purchaser ("you") that Mobitel's products are free from material and workmanship defects under normal use and service for the warranty period specified ("Warranty Period") commencing on the date of purchase.

**This Warranty is not valid unless registered by sending the duly filled out "Company Copy" portion of this warranty card to Mobitel Pexart SDN BHD within 7 days from the date of purchase. Alternatively, you may register your Warranty online (at <http://www.mobitel.uk>).**

This Warranty only applies to Mobitel products purchased from an authorized Mobitel reseller in the United Kingdom.

## NOT COVERED BY THE WARRANTY

Only Mobitel products are covered by this Warranty. Unless expressly stated, this does not include accessories or consumable items such as batteries, bulbs, headsets, charger cables or SD cards.

This Warranty is invalidated if the defect is caused (howsoever) by wear or tear, accident, misuse, abuse, neglect or rough handling. The Warranty also becomes invalidated in case unauthorized persons carry out any alterations or repairs on the device.

The original proof of purchase is not provided or if it fails to include all of the following information:

- If the warranty card has been altered, defaced or erased in any manner whatsoever.

- You do not provide us with the original proof of purchase, which must include the following information: name and address of seller, date and place of purchase, product model and serial/IMEI number.

- The product was purchased from non-authorized dealers or overseas (unless valid international warranty applies).

- Cosmetic damage (dent, crack, scratch & etc.).

- Spillage of food /liquids.

- Operating with incorrect or irregular voltage supply.

- Corrosion, rusting or stains.

- Improper testing, operation, demonstration, maintenance, installation, adjustment or any alteration or modification of any kind.

- If any part or parts of the unit are replaced with a part or parts not supplied or approved by us.

- Repair or attempted repair by any party other than a Mobitel authorized technician.

- If the product serial number is removed, made illegible or was tampered with.

- Use of the product in a commercial environment.

- If ancillary equipments or softwares not approved by Mobitel cause problems or damage.

- Failure to conduct proper user servicing or cleaning of the product or parts of it (including speakers, parts inside the housing or user-accessible filters).

- Infestation by insects or vermin.



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United Kingdom



[www.mobitel.uk](http://www.mobitel.uk)